



Hayden Lake FAMILY PHYSICIANS

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Dear Patients

As symptoms and concerns of COVID19 continue throughout the community, we want to ensure our workflows evolve to meet our patient needs while continuing to provide the exceptional healthcare you know and trust. Our protocols will continue to adjust as we gain new information on the Coronavirus to provide the safest care possible to our patients.

Due to COVID19 concern we offer Telehealth services to our patients. If you have any of the following symptoms you will need to schedule a Telehealth visit rather than an in clinic service: Fever (fever with or without fever reducing medication example: Tylenol), respiratory illness, cough, shortness of breath, sore throat, runny nose, diarrhea, nausea, vomiting, shaking, chills, loss of taste and smell, fatigue, muscle or body aches, and headache.

We ask our patients that have appointments at the clinic to arrive with a mask. You will have your temperature taken and be requested to fill out a questionnaire related to your health and the above mentioned symptoms.

Please contact Panhandle Health with questions regarding the COVID19 vaccine and/or scheduling vaccine appointments.

- COVID19 Vaccine Hotline: 877-415-5225
- Website: <https://panhandlehealthdistrict.org/covid-19>

We are committed to continuing the care that you have entrusted to us. We appreciate your patience and understanding of the new protocols that have been activated during this time.

Sincerely

Hayden Lake Family Physicians