



Hayden Lake FAMILY PHYSICIANS

8181 Cornerstone Dr. • Hayden Lake, ID 83835 • Telephone (208) 772-0785

Mark Borsheim, M.D. Terrance Riske, M.D. Arlie Esau, M.D.
Brad Brososky, M.D. Laurisa Webster, M.D. Vanessa Graves, M.D.
Carla Genry, APRN Deborah Long, APRN Renee Palmer, APRN

NOTICE OF NON DISCRIMINATION

Hayden Lake Family Physicians complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Hayden Lake Family Physicians does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. Hayden Lake Family Physicians offers the following:

- Free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact our Civil Rights Coordinator, Danielle Wills at (208) 772-0785.

If you believe that Hayden Lake Family Physicians has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Danielle Wills, Civil Rights Coordinator
Hayden Lake Family Physicians
8181 N. Cornerstone Dr.
Hayden, ID 83835
Phone: 208-772-0785 Fax: 208-762-2704

You can file a grievance in person or by mail, or fax. If you need help filing a grievance, our Civil Rights Coordinator, Danielle Wills is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

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ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-208-772-0785.

注意: 如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1(208) 772-0785。

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-208-772-0785.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-208-772-0785 번으로 전화해 주십시오.

ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू निःशुल्क रूपमा उपलब्ध छ। फोन गर्नुहोस् 1-208-772-0785 ।

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-208-772-0785.

ملحوظة: إذا كنت تتحدث اذکر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-208-795-5922-1 (رقم

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-208-772-0785.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-208-772-0785.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-208-772-0785.

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-208-772-0785.

注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。1-208-772-0785まで、お電話にてご連絡ください。

ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-208-772-0785.

ICITONDERWA: Nimba uvuga Ikirundi, uzohabwa serivisi zo gufasha mu ndimi, ku buntu. Woterefona 1-208-772-0785.

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با
1-208-772-0785 تماس بگیرید.